



## 2) NON-MEDICARE MEDICAL EXPENSES

This covers insured persons for NON-MEDICARE medical expenses. The policy is for reimbursement only. That is, the member must pay the account and then claim reimbursement under this insurance cover. Note: Only NON-MEDICARE items are claimable (i.e. the "Medicare gap" is not claimable due to government legislation). The most common "Non-Medicare" expenses include:

- Private Hospital Bed & Theatre Fees
- Ambulance
- Physiotherapy
- Dental
- Chiropractic
- Osteopathy

Medical expenses that are covered by Medicare (ie. not covered by this sports injury policy) include:

- Doctor's Fees
- Anaesthetist's Fees
- Surgeon's Fees
- X-rays

### BENEFIT

Reimbursement up to 85% of Non-Medicare medical costs, up to a maximum of \$7,500 per injury.

### EXCESS

\$100 excess applies to each injury. Nil excess applies if you claim on a Private Health fund.

### CONDITIONS

- If a member belongs to a private health fund, they must claim from that fund first.
- Non-Medicare medical costs are only reimbursed by this policy if incurred within 52 weeks from the date of injury.

## 3) LOSS OF INCOME

This benefit provides cover for insured persons who are disabled from an injury relating to events covered and are unable to work.

### BENEFIT

85% of your income up to a maximum of \$750 per week whichever is the lesser.

### EXCESS

There is no benefit claimable for the first 21 days that you are away from work as a result of injury.

### BENEFIT PERIOD

52 weeks from the date of injury.

## 4) STUDENT TUTORIAL BENEFIT

Pays 100% of actual expenses incurred for home tutorial by a qualified tutor up to \$200 per week to assist the full time student.

### EXCESS

There is no benefit claimable for the first 14 days that you are away from your place of learning as a result of injury.

### BENEFIT PERIOD

52 weeks from the date of injury.

## 5) DOMESTIC HOME HELP – NON INCOME EARNERS

A member not in receipt of pre-disability earnings will be paid for the cost of hiring domestic help and/or child-minding services reasonably and necessarily incurred provided that; such child-minding services and domestic help are carried out by persons other than members of the Insured Person(s) family or other relatives or person's permanently living with the Insured Person(s); and such help is certified necessary by a legally qualified medical practitioner.

### BENEFIT

100% of expenses incurred up to a maximum of \$200 per week for up to a maximum of 52 weeks.

### EXCESS

14 days.

### OTHER BENEFITS AVAILABLE BUT NOT DETAILED IN THIS BROCHURE INCLUDE:

- Rehabilitation Benefit
- Bedcare Benefit
- Funeral expenses
- Unexpired Membership Benefit
- Travel Expenses and Accommodation
- Parents Inconvenience Benefit
- Home & Motor Modification Benefit

Further details relating to the above benefits as well as the policy conditions are contained in the Pen Underwriting Personal Accident Product Disclosure Statement & Policy Wording. To obtain a copy of the Wording, please contact Bike SA or visit [www.vinsurancegroup.com/BikeSA](http://www.vinsurancegroup.com/BikeSA).

### HOW TO MAKE A CLAIM PERSONAL ACCIDENT

- A claim form will need to be completed and submitted as soon as possible, you can obtain a copy of the claim form from the Bike SA insurance website, [www.vinsurancegroup.com/BikeSA](http://www.vinsurancegroup.com/BikeSA). The declaration on the claim form needs to be signed by Bike SA.
- Please return your completed your claim form and all original receipts (unless retained by your health fund) to Corporate Services Network. They will process the claim and arrange payment to you. Post to Corporate Services Network (GPO Box 4276, Sydney NSW 2001) or email to [claims@csnet.com.au](mailto:claims@csnet.com.au)

### PUBLIC LIABILITY

In the event of a liability claim, do not admit liability under any circumstances. Contact V-Insurance Group immediately to notify any incidents on ph: 1300 945 547 or email: [sports@vinsurancegroup.com](mailto:sports@vinsurancegroup.com)

### ENQUIRIES?

Should you have any enquiries about this insurance program please contact V-Insurance Group Pty Ltd;  
Phone: (02) 8599 8660 or local call cost only 1300 945 547  
Email: [sports@vinsurancegroup.com](mailto:sports@vinsurancegroup.com)  
[www.vinsurancegroup.com/BikeSA](http://www.vinsurancegroup.com/BikeSA)

## IMPORTANT NOTES

- This summary of cover provides factual information about the Bike SA Insurance Program. This information is only a summary of the cover provided. The policies with full conditions are available by contacting Bike SA or visiting [www.vinsurancegroup.com/BikeSA](http://www.vinsurancegroup.com/BikeSA).
- This insurance program commenced on 30 November 2019 and expires on 30 November 2020.
- V-Insurance Group has arranged this insurance program to provide benefits to those registered members of Bike SA who, through injury or accident, incur financial loss and who would otherwise not have received assistance. The program seeks to provide benefits to those most exposed and to maintain protection at the lowest possible cost to membership. It therefore cannot provide 100% cover or a benefit for every loss that occurs. Federal Government Legislation prevents insurance companies from paying any insurance benefit for a medical service that is covered by Medicare. This legislation also applies to the Medicare gap. In addition to these policies all members are encouraged to take out Private Health and Income Protection Insurance.
- This insurance is arranged on a group basis for all Bike SA insured persons and does not take into account each individuals particular circumstances.
- Bike SA is not and does not represent itself as a licensed insurance broker by endorsing the products outlined in this brochure.
- The insurer for the Public Liability & Professional Indemnity Program is Liberty International underwritten for and on behalf of Lloyd's of London and the insurer for the Personal Accident program is Blend Insurance.

V-Insurance Group Pty Ltd ABN 67 160 126 509. Authorised Representative No 432898, is a Corporate Authorised Representative of Willis Towers Watson ABN 90 000 321 237. AFSL No: 240600



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